



**POOLE BOAT HIRE**

NO EXPERIENCE NECESSARY

T: +44(0)7866 732537

## Important Information:

**LOCATION:** B Pontoon, in front of the Marina Office and Cobbs Bar and Restaurant, Cobbs Quay Marina, Woodlands Avenue, Poole, BH154EL.

One of our representatives will be there to greet you, however, during busy times you may have to wait a few minutes if we are completing another handover. We apologise, in advance, if there is a delay. Any delay on our part will not affect your hire period.

Search Poole Boat Hire in Google Maps or Apple Maps to get directions.

**PARKING:** The car park can be very busy so please allow plenty of time. When you drive into Cobbs Quay Marina follow the signs for the Marina Office turning right into the main car park. Choose a space and make your way towards the Marina Office and B Pontoon. Our "office" is a large white Transit With our Branding."

**ARRIVAL TIME:** Please arrive 10-15 minutes prior to your booked time and be ready to go!

We will then complete your 30-minute handover and training before your time on the water begins.

Weekends and Bank Holidays are clearly our busiest times, and the traffic is of course at its worst around Poole at these times, so please leave plenty of time to find us.

**WHAT TO BRING:** Suitable clothing for the weather, including waterproofs!!

Our boats are not quite ocean-going cruise liners, and it can feel cooler on the water. There can also be some spray, so please be sure to bring some warm and waterproof clothes just in case. Feel free to bring your own picnic and for hotter days don't forget drinks and sunscreen as the sun can be much fiercer on the water. The boats are great for fishing so do feel free to bring rods etc. Please keep your mobile close by on the day of the Hire in case we need to contact you.

**ALCOHOL:** Strictly no alcohol is allowed on our boats.

Under Poole Harbour Byelaws and regulations, boaters can be prosecuted if found to be under the influence of alcohol or illegal drugs when in charge of a Vessel.

We reserve the right to refuse access to the boats and you will forfeit your Deposit if you or any member of your crew is deemed to be showing signs of excess alcohol consumption (at our sole discretion) before your Hire Period commences.

**WEATHER:** We would only want you to go out when the weather is good to ensure you enjoy your time on the water and see the very best that Poole Harbour has to offer. For this reason, all Hires are subject to the weather conditions. If you are in any doubt about the weather before you set off, please call us. If your booking is cancelled by us due to bad weather Your deposit will be refunded.

**BOOKING & PAYMENT:** The booking was made by you and accepted by us subject to our [Standard Terms and Conditions of Hire](#) and in particular your attention is drawn to [Clause 4](#) with reference to the Hire Fee and booking/security/damage Deposit.

**CANCELLATION:** If it is necessary for you to cancel your booking, please contact us ONLY by PHONE or TEXT at the very earliest opportunity on 07866 732537



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If you cancel your booking a minimum of 48 hours prior to the start of the hire period, your deposit will be refunded.

**FAILURE TO ARRIVE OR LATE ARRIVAL:** If you do not cancel your booking and fail to arrive for your hire you will forfeit your deposit and are liable for the full cost of the hire. If you arrive late for your Hire (even if it is not your fault) you may still be charged for the period of the Hire and at busy times, it is unlikely that we will be able to extend your Hire as the boat may be booked out directly afterwards. We will always do our very best to accommodate a change in times etc. but please call us ASAP to help us make it possible.

**MAXIMUM NUMBER OF PERSONS AND WEIGHT RESTRICTIONS:** Please note the boats are licensed for a maximum of 6 persons (children are people too) with a combined weight not exceeding 450Kg. The boats are perfect for mixed family groups; however 6 adults may breach the weight limit. It is the responsibility of the Hirer to ensure that all members of the crew fall below the combined 450Kg limit.

**QUESTIONS?** If you have any questions or queries please, in the first instance, visit our [FREQUENTLY ASKED QUESTIONS \(FAQ's\)](#) page on our website, where you will find answers to the most commonly asked questions from our Hirer's. If your question or query is not covered under the [FAQ's](#) page then please call or email us using the contact information supplied below.



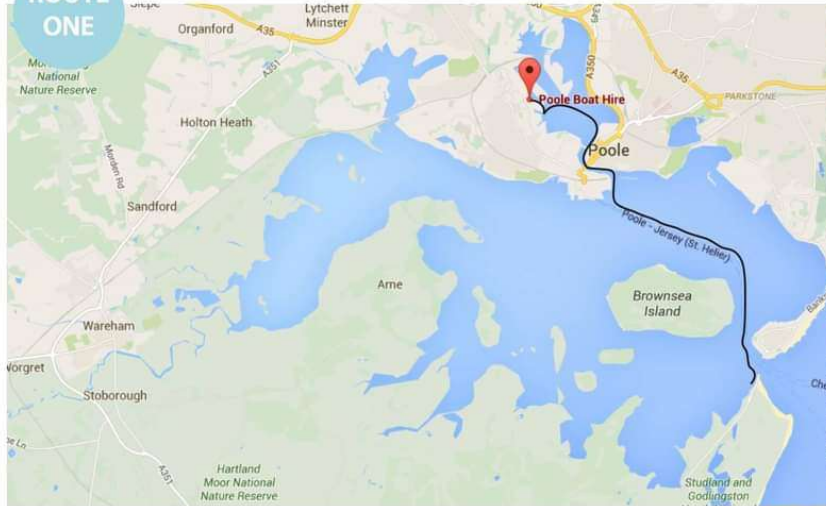
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## Some Suggestions

**ROUTE ONE**

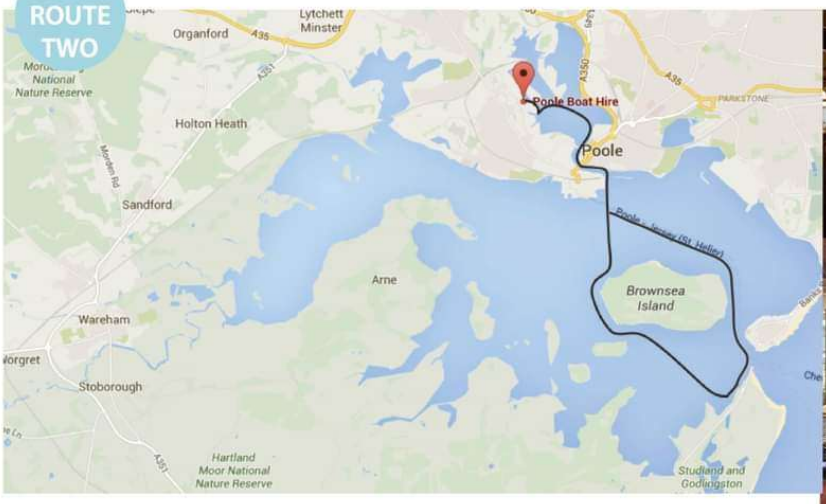


ROUTE ONE – Shell Bay Restaurant & Bar minimum 2-3 hour hire, (travel duration 45 minutes each way) drop anchor and wade in, to the beach bar or book a table and moor up on there floating pontoon.

*Reviews; We arrived the best way possible, by boat across Poole Harbour, ...The food was stunning, a really good selection of fish, The setting is unbelievable...We just had drinks in the beach fronted area, stunning views across to Brownsea Island.*

Shell Bay café Ferry Road, Studland Bay, BH19 3BA, England 01929 – 450363  
[www.shellbay.net](http://www.shellbay.net) Please call the venue to confirm availability.

**HW ROUTE TWO**



ROUTE TWO – Shell Bay Restaurant & Bar HW min 2-3 hour hire (HIGH WATER ONLY - travel duration 50 minutes each way) Drop anchor and wade in, to the beautiful sandy beach bar or book a table and moor up on their floating pontoon, curium navigating Brownsea on your return.

*Reviews; We arrived the best way possible, by boat across Poole Harbour, ...The food was stunning, a really good selection of fish, The setting is unbelievable...We just had drinks in the beach fronted area, stunning views across to Brownsea Island.*

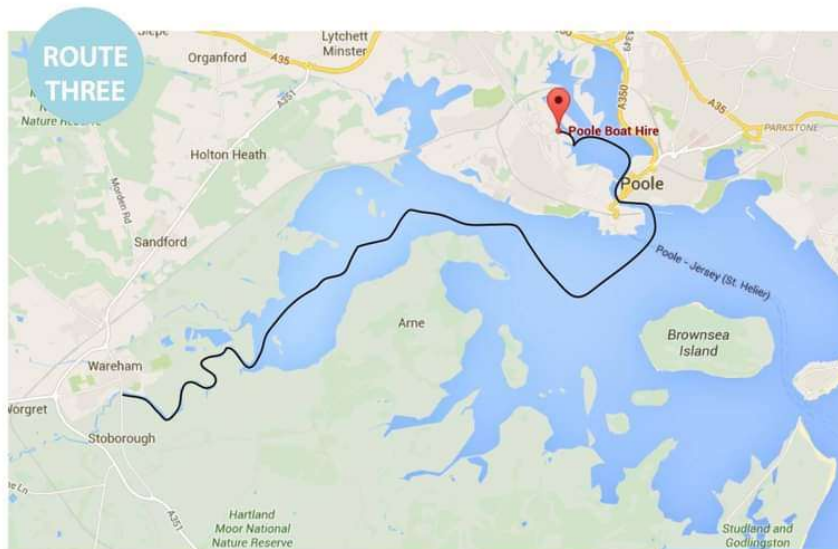
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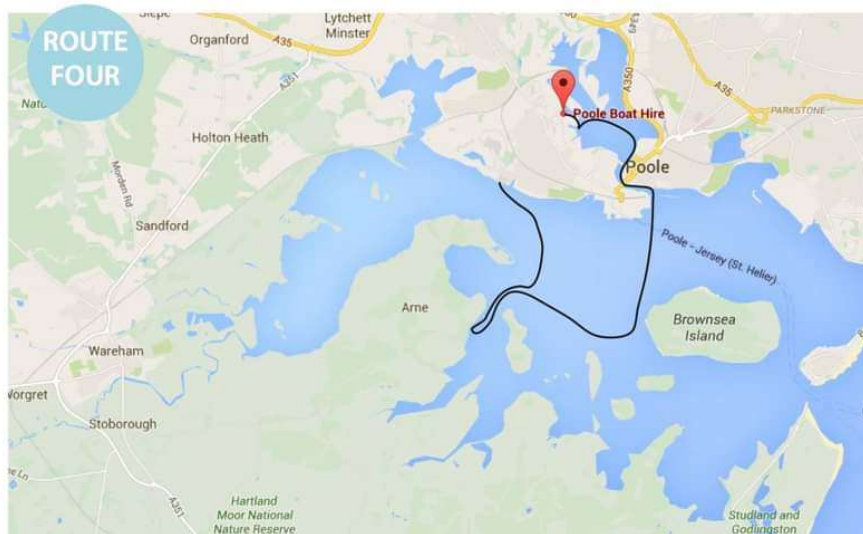
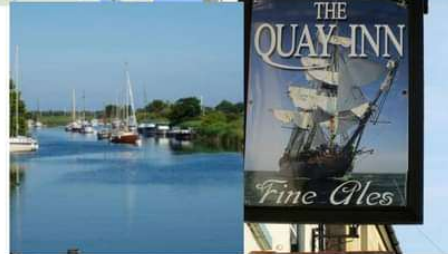


**ROUTE THREE** – Wareham Quay 4 - 5 hour hire, (travel duration 90 minutes each way) tie up along the quayside in the Saxon town of Wareham, Visit one of the many pubs, or book a table at The Old Granary order a jug on the roof top decking, overlooking the river Frome.

*Review; My preferred method of access is by way of the river from Poole Quay. You hop off the boat and there you are! The staff too are very pleasant and helpful, seating outside too in the sun.*

The Old Granary, The Quay, Wareham BH20 4LP, England 01929 552010  
[www.theoldgranarywareham.co.uk](http://www.theoldgranarywareham.co.uk) Advanced booking recommended.

Or try the traditional Quayside pub, The Quay Inn, also right on the quay.  
[www.thequayinn.com](http://www.thequayinn.com)



**ROUTE FOUR** – Arne/Lake Yard minimum 3 hour hire, (travel duration 50 minutes each way) Drop Anchor swim of the beautiful beaches, then head over to Lake Yard, where you can tie up on the visitors pontoon or at busy times, hook up a mooring buoy and call the free water taxi, enjoy great food & drink, sit on there decking over looking the harbour.

*Reviews: If you're afloat and you fancy a bite to eat, try the Lake Yard Club at Hamworthy. The lunch menu is quite small but very tasty and not too expensive the best bit is being able to arrive by boat: Great on a sunny day!*

Or try the traditional Quayside pub, The Quay Inn, also right on the quay.  
[www.lakeyard.co.uk](http://www.lakeyard.co.uk) Contact the club on 01202 676953 or (at weekends & bank holidays) call Peter on 07791 836524 to check berth availability.

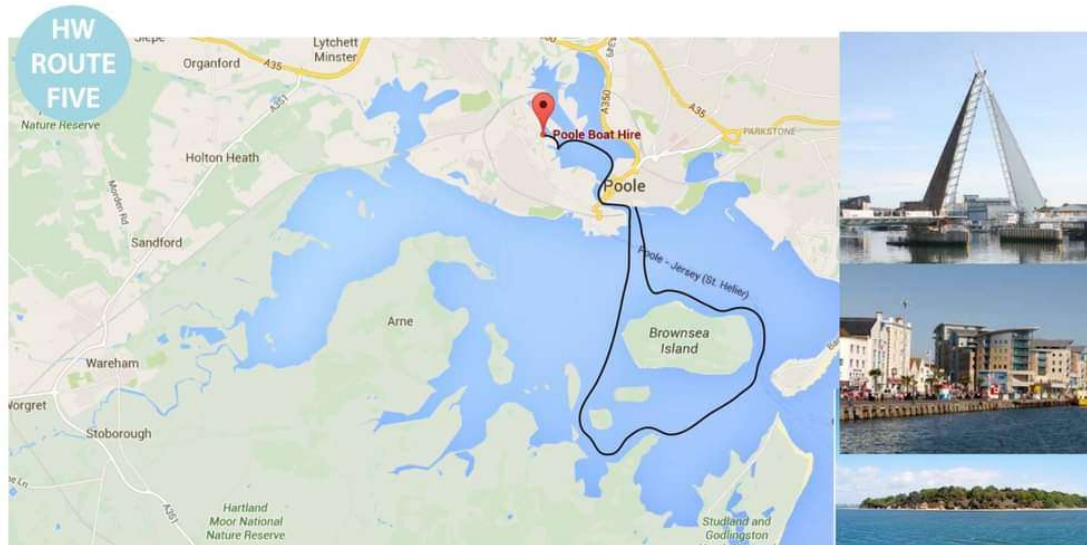




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**ROUTE FIVE - The Islands, minimum HW 2 hour hire – (HIGH WATER ONLY travel duration 90 minutes without stopping)** Leave the marina and travel under the two bridges, along the historic Poole Quay, this trip takes in some of the 8 islands, the largest being Brownsea, then through the South Deep Channel passing Furzey and Green island, keeping in the channel towards Goat Horn Point, this is a great area for fishing, continuing back you will pass Brownsea Island castle following the Wych Channel back towards the Town Quay.

*Reviews: This is part of the Jurassic coast and is very beautiful, great fishing with many places to visit in the harbour on a boat, we even saw seals. A big must is to see Brownsea Island from the water, stopped on the Quay for the best fish & chips, loads of traditional pubs too.*





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# Terms and Conditions

Poole Boat Hire: Full Terms & Conditions of Hire – NB: Please read this contract with care. You are entering into a legally binding contract.

Definitions: 'Company' 'We' 'Us' 'PBH' – trading as 'Poole Boat Hire'. 'Hirer' 'You' 'Skipper' 'Captain' – The person booking; 'Hire Period' – The period of hire, 'Hire Fee' – The charge of Hire 'Vessel' – The Craft/Boat identified in the Hire Agreement.

Clause 1 – Agreement to Hire: We will provide the Vessel on the date and at the time set out in the booking confirmation that we send to you by email. We reserve the exclusive right to refuse any Hire at our discretion.

Clause 2 – Delivery: The Company shall at the beginning of the Hire ensure the Vessel is in good condition throughout, fully equipped and ready for Hire, as set out in Clause 9.

Clause 3 – Delay in delivery: Where a delay in delivery of the Vessel exceeds 25% of the total Hire Period, the Hirer may terminate the Hire Agreement and the Company shall refund all sums paid. In this event the Company shall not be liable to pay to the Hirer any other compensation for any loss or damage of whatever nature resulting from the curtailment or cancellation of this Hire Agreement.

Clause 4 – Payment and Deposit: The Hirer agrees to Hire the Vessel and pay the Hire Fee and any other agreed charges by credit/debit card on the day of the Hire. At the time of booking, a deposit will be taken. The Deposit will be retained by the Company in the event of charges stated in Clause 5 or the Hirer's failure to arrive for the Hire (subject to Clause 6).

Clause 5 – Fines & Charges: The Hirer agrees that he/she will be liable for payment of any of the fines or charges listed below. If the preauthorised deposit is insufficient to cover the cost of the charges the Hirer agrees that his/her credit/debit card shall be charged to make up any shortfall:

- a) £500.00 per incident if the Company is notified of any breach in the limit of navigation (see Clause 10).
- b) A MINIMUM of £100.00 if damage is caused to the propeller or underwater running gear. Any such damage is the Hirer's responsibility, and the Hirer should verify the condition of the propeller or underwater running gear prior to departure.
- c) £50.00 for speeding in Cobbs Quay Marina, where the Hirer's speed is logged or reported resulting in a subsequent fine (see Clause 9).
- d) £35.00 for each occasion that the Hirer or any member of the Hirer's Crew inflate a lifejacket without just cause.
- e) A £25.00 cleaning charge if the Vessel is returned in a condition that the Company considers unreasonably dirty (see Clause 13).
- f) A fine of up to £1000 payable to Poole Harbour Commissioners if the Vessel exceeds the speed limits in the restricted speed areas (see Clause 9).
- g) £40 for every 15 minutes delay in re-delivery delaying the next hirer (see Clause 14).
- h) A maximum of £1000 towards the cost of repair in the event of damage to the Vessel, the engine or other equipment sustained during the Hire Period. If it is determined that the damage has been caused by intentional, reckless, or negligent behaviour the Hirer is liable for the full cost of repair.



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#### Clause 6 – Cancellation & Failure to arrive for the Hire:

If the Hirer cancels this Agreement and provides notification to the Company by PHONE CALL or TEXT MESSAGE (email is not accepted) on +44(0)7866 732537 a minimum of 48 hours prior to the start of the hire period ("the Cancellation Window") then the Company will treat this Agreement as having been cancelled and a full refund of the deposit will be made. Online cancellations will incur a £5.00 charge.

If the Hirer fails to cancel this Agreement within the Cancellation Window and fails to arrive for the commencement of the Hire, the Hirer agrees that they are liable for the full cost of the hire.

If a booking is cancelled by the Company due to weather conditions a full refund will be made.

**Clause 7 – Maximum Number of Persons:** The Hirer shall not at any time exceed 6 persons (regardless of age or size) or 450Kg. If children are taken on board, the Hirer shall be fully responsible for their safety, conduct and entertainment. The Company shall not be held responsible for their safety. The nature of power-boating may render it unsuitable for a person with a physical disability, condition or undergoing medical treatment. N.B. Please contact us to discuss any concerns you may have. By signing the Hire Agreement the Hirer warrants the medical fitness of all crew members.

**Clause 8 – Skipper, Crew, Alcohol & Behaviour:** The Hirer (and any other person(s) skippering) must comply with Poole Harbour Bye-laws and regulations, under which boaters can be prosecuted if found to be under the influence of alcohol or illegal drugs when in charge of a Vessel. The Hirer confirms that he/she is assuming the position of Skipper and therefore in law is responsible for the Vessel and all the passengers on board. The Skipper must be at least 18 years of age and must remain sober throughout the entire duration of the Hire Period. Valid ID may be required for proof of age of the Skipper.

Whilst we allow alcohol on our boats, the amounts allowed are limited in order to ensure a safe experience. Our limits are either;

- Two bottles/cans per person of standard strength beer, lager, or pre-mixed spirits, or,;
- One 750 ml bottle of wine/champagne/prosecco between every two people
- Strictly no straight spirits are allowed.

We reserve the right to refuse access to the boats and you will forfeit your Deposit if you or any member of your crew is deemed to be showing signs of excess alcohol consumption (at our sole discretion) before your Hire Period commences.

Any reports of anti-social behaviour will be taken very seriously, will not be tolerated and will result in the termination of the Hire Period. In addition, we reserve the right to fine you £25 for each instance of anti-social behaviour as outlined below:

- Your designated captain is seen drinking alcohol
- The boat being returned excessively dirty
- Beaching the boat, the Hirer must anchor at least 0.6m+ to avoid engine damage
- Setting off a lifejacket without just cause
- Urinating in public
- Not keeping a safe distance between boats
- Anti-social behaviour of any kind, (At the discretion of the company)
- Littering – Rubbish must not be thrown into the water or left on any beaches; rubbish must be retained and disposed of in an appropriate manner.
- Repeated complaints of noise nuisance



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**Clause 9 – Use of Vessel:** The Hirer shall maintain a safe distance at all times between all other vessels and users on the water. The Company Hire the Vessel for pleasure or as a means of water transport for the use of him/herself and his/her guests. The Vessels will not be raced, speed tested, beached, or used as a ferry. The Hirer shall ensure that the behaviour of him/herself and his/her guests shall not cause a nuisance to any person or bring the Company or Vessel into disrepute. The Hirer shall take care of and assume full responsibility for the safety, security and maintenance of the Vessel and its equipment at all times. The Vessel must not be left unattended. The Hirer shall comply and shall ensure that his/her guests comply with the laws and regulations of Poole Harbour during the course of this Agreement. The Vessel shall not, under any circumstances exceed speeds in the restricted speed areas (see Clause 5f) or within Cobbs Quay Marina (see Clause 5c). The Hirer is prohibited from allowing any person who has not been named on the Hire Agreement to board the Vessel. It is the Hirer's responsibility to ensure that all safety equipment is worn correctly at all times by all persons aboard – in particular lifejackets. Guidance on the correct use of this equipment can be obtained from your PBH representative.

**Clause 10 – Cruising area:** The Hirer shall restrict the cruising of the Vessel to within Poole Harbour with the "limit of navigation" being marked by the path of the Sandbanks Chain Ferry (to the East) and Wareham Bridge (to the West). At no time may the Hirer pass through the harbour entrance beyond the Sandbanks Chain Ferry or beyond Wareham Bridge. The boats are coded only for use within Poole Harbour and are equipped to provide notification of any breach in the limit of navigation, financial penalties will apply for any such breaches (see Clause 5a).

**Clause 11 – Water Sports:** The Company specifically forbids the use of water sports equipment (ringos, wakeboards, skis , etc.).

**Clause 12 – Breakdown or disablement:** If after delivery the Vessel at any time is disabled by breakdown of machinery, preventing reasonable use of the Vessel (where the disablement has not been brought about by any act or default of the Hirer), the Company shall refund £30 for every hour lost if the Hirer considers the circumstances justify the invoking of this clause, by providing immediate notice to the Company. The Hire Fee shall be repaid in full by the Company if the loss or disablement occurs during the first hour. For the avoidance of doubt the grounding/beaching of the Vessel by the Hirer is considered "an act or default of the Hirer".

**Clause 13 – Return of the vessel:** The Hirer must return the Vessel to the Company on B Pontoon, Cobbs Quay Marina, free of any debts incurred and in as good a condition as when delivery was taken, except for fair wear and tear arising from ordinary use.

**Clause 14 – Delay in re-delivery:** If the Hirer fails to re-deliver the Vessel at the time and place agreed he/she shall be liable to pay £40 for every 15 minutes by which re-delivery is delayed (see Clause 5g). The Hirer's obligations under this Agreement shall continue until eventual re-delivery.

**Clause 15 – Non-assignment:** The Hirer shall not assign this Agreement, sub-let the Vessel or part with control of the Vessel without the consent in writing of the Company.

**Clause 16 – Insurance:** No liability whatsoever shall be taken by the Company for any personal effects, property or equipment. The Hirer should take out additional insurance as they feel necessary. Cancellation and curtailment insurance is not included in this Agreement.

**Clause 17 – Arbitration:** Any dispute in connection with the interpretation and fulfilment of the Agreement shall be referred to the British Marine Federation's arbitration service. If it remains unresolved then the dispute will be settled in Court. This Agreement shall be construed in accordance with the laws of England.